



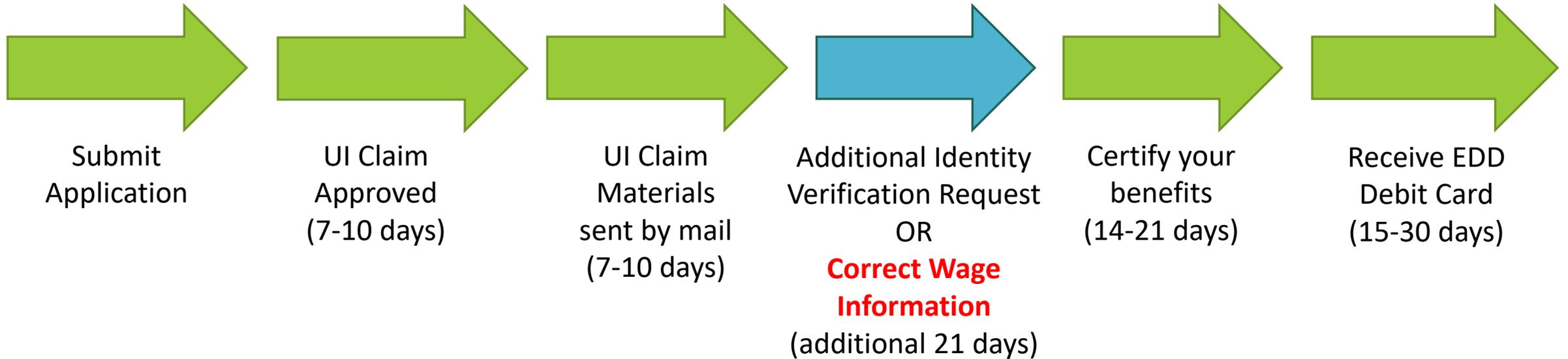
KOREATOWN YOUTH+  
COMMUNITY CENTER

# NOTICE WITH \$0 BENEFITS

How to correct the wages on the award notice for EDD unemployment insurance

# EDD UI CLAIM CORRECT THE WAGES

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# IMPORTANT NOTICES

## You Will Receive from the EDD

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- 1. *Notice of Unemployment Insurance Claim Filed (DE 1101CLMT)*:** Summarizes the information you provided when you filed your claim. This information will be considered accurate unless you **contact the EDD within 10 days from the date it was mailed**. Failure to report accurate information may result in a disqualification, overpayment, or an overpayment and penalties
- 2. *Notice of Unemployment Insurance Award (DE 429Z)*:** Indicates your weekly benefit amount and maximum claim amount which are based on wages reported by your employer(s). Review the award notice for accuracy and contact Unemployment Insurance if the information is inaccurate **within 30 days of the mail date of this notice**. This notice also provides instructions on your work search requirements.
- 3. *Employment Development Department (EDD) Customer Account Number (DE 5614)*:** The EDD Customer Account Number is required to register for UI Online and may be used instead of your Social Security number when speaking to an EDD representative.
- 4. *Unemployment Insurance Benefits: What You Need to Know (DE 1275B)*:** A booklet to help you understand the eligibility requirements to receive Unemployment Insurance benefits.
- 5. *Continued Claim (DE 4581)*:** To certify for continued benefit payments, you must provide eligibility information to the EDD every two weeks through UI Online, EDD Tele-Cert, or by mail.

# UNEMPLOYMENT INSURANCE AWARD

## BENEFIT AMOUNT

EDD Call Center  
PO Box  
City, CA ZIP Code



Mail Date: 00/00/0000

SSN: 000-00-0000

Claimant's Name  
Claimant's Address  
City, CA ZIP Code

EDD Phone Numbers:  
English 1-800-300-5616  
Spanish 1-800-326-8937  
Cantonese 1-800-547-3506  
Mandarin 1-866-303-0706  
Vietnamese 1-800-547-2058  
TTY (nonvoice) 1-800-815-9387  
website: [www.edd.ca.gov](http://www.edd.ca.gov)

### NOTICE OF UNEMPLOYMENT INSURANCE AWARD

1. Claim Beginning Date:	00/00/0000	2. Claim Ending Date:	00/00/0000	Verify total wages and highest quarter earnings. Your Benefit Amount is based on these amounts.
3. Maximum Benefit Amount:	\$0000	4. Weekly Benefit Amount:	\$000	
5. Total Wages:	00,000.00	6. Highest Quarter Earnings:	0,000.00	

7. This item does not apply to your claim. For more information, see item 7 on the reverse.
8. **You must look for full time work each week.** For more information, refer to the handbook, *A Guide to Benefits and Employment Services*, DE 1275A, available online at [www.edd.ca.gov/forms/](http://www.edd.ca.gov/forms/).
9. This item does not apply to your claim.
10. This Claim Award is calculated based on the (Standard or Alternate) Base Period.

11. Employee Name:	12. Employee Wages for the Quarter Ending:				13. Employer Name:
	Month/Year	Month/Year	Month/Year	Month/Year	
Claimant's Name	0,000	0,000	0,000	0,000	ABC CO
14. TOTALS:	0,000	0,000	0,000	0,000	

# NOTICE OF UI AWARD EXAMPLE 1

UI CENTER PACIFIC CENTER  
 PO BOX 1041  
 ATWOOD CA 92811-1041



Mail Date: **04/07/2020**

SSN:

EDD Phone Numbers:

English 1-800-300-5616  
 Spanish 1-800-326-8937  
 Cantonese 1-800-547-3506  
 Mandarin 1-866-303-0706  
 Vietnamese 1-800-547-2058  
 TTY (nonvoice) 1-800-815-9387  
 website: [www.edd.ca.gov](http://www.edd.ca.gov)

LOS ANGELES CA 90010-1242

## NOTICE OF UNEMPLOYMENT INSURANCE AWARD

- |                            |             |                              |            |
|----------------------------|-------------|------------------------------|------------|
| 1. Claim Beginning Date:   | 03/22/2020  | 2. Claim Ending Date:        | 03/20/2021 |
| 3. Maximum Benefit Amount: | \$9,646.00  | 4. Weekly Benefit Amount:    | \$371      |
| 5. Total Wages:            | \$27,017.53 | 6. Highest Quarter Earnings: | \$9,641.68 |
- If all wages applied correctly, you will be able to receive the benefit
- This item does not apply to your claim. For more information, see item 7 on the reverse.
  - You must look for full time work each week.** For more information, refer to the handbook, *A Guide to Benefits and Employment Services*, DE 1275A, available online at [www.edd.ca.gov/forms/](http://www.edd.ca.gov/forms/).
  - This item does not apply to your claim.
  - This Claim Award is calculated based on the Standard Base Period.

11. Employee Name:	12. Employee Wages for the Quarter Ending:				13. Employer Name:
	DEC 18	MAR 19	JUN 19	SEP 19	
J.....	\$ 8,504.47	\$ 8,196.29	\$ 9,641.68	\$ 675.09	....., I
<b>14. TOTALS:</b>	<b>\$ 8,504.47</b>	<b>\$ 8,196.29</b>	<b>\$ 9,641.68</b>	<b>\$ 675.09</b>	

# NOTICE OF UI AWARD EXAMPLE 2

UI CENTER SACRAMENTO  
PO BOX 419091  
RANCHO CORDOVA CA 95741-9091



Mail Date: 04/02/2020

SSN:

BELLFLOWER CA 90706-6480

EDD Phone Numbers:  
English 1-800-300-5616  
Spanish 1-800-326-8937  
Cantonese 1-800-547-3506  
Mandarin 1-866-303-0706  
Vietnamese 1-800-547-2058  
TTY (nonvoice) 1-800-815-9387  
website: [www.edd.ca.gov](http://www.edd.ca.gov)

## NOTICE OF UNEMPLOYMENT INSURANCE AWARD

- |                            |            |                              |            |
|----------------------------|------------|------------------------------|------------|
| 1. Claim Beginning Date:   | 03/22/2020 | 2. Claim Ending Date:        | 03/20/2021 |
| 3. Maximum Benefit Amount: | \$0.00     | 4. Weekly Benefit Amount:    | \$0.00     |
| 5. Total Wages:            | \$0.00     | 6. Highest Quarter Earnings: | \$0.00     |

If you received \$0 benefit, possibly your employment history is incorrect

- 7. This item does not apply to your claim. For more information, see item 7 on the reverse.
- 8. **You must be able to work and available for work each week.** For more information, refer to the handbook, *A Guide to Benefits and Employment Services*, DE 1275A, available online at [www.edd.ca.gov/forms/](http://www.edd.ca.gov/forms/).
- 9. This item does not apply to your claim.
- 10. This Claim Award is calculated based on the Standard Base Period.

11. Employee Name:	12. Employee Wages for the Quarter Ending:				13. Employer Name:
	DEC 18	MAR 19	JUN 19	SEP 19	
14. TOTALS:	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	

## **Can I still qualify for Unemployment Insurance benefits if my EDD notice shows that I have \$0 in benefits available?**

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Generally, a mailed notice showing a \$0 benefit award available may mean that

1. EDD have no wage records reported by an employer to support an unemployment claim, or
2. EDD need to verify your identity for the reported wages that belong to you

If you filed for UI and received an award notice with \$0 benefits available, it could be due to one of three scenarios:

1. Your identity could not be verified with EDD records.
2. You were misclassified by your employer as an independent contractor instead of an employee or your wage information may have been inadvertently transposed when your employer reported your information to the EDD.
3. You're self-employed or an independent contractor and have not paid contributions to the state Unemployment Insurance Trust Fund.

[https://www.edd.ca.gov/about\\_edd/coronavirus-2019/faqs.htm](https://www.edd.ca.gov/about_edd/coronavirus-2019/faqs.htm)

# How to update correct wage records: EDD is unable to verify your identity

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If the EDD is unable to verify your identity with our records, EDD will mail you a request to verify your identity. You have **10 calendar days** from the mail date to send us two forms of identity documents from the list of [Acceptable Documents for Identity Verification \(DE 1326CD\) \(PDF\)](#).

Once EDD receive the required documents and verify your identity, you'll receive a monetary notice telling you what our wage records show you could receive in weekly UI benefit payments and inform you of your eligibility for benefits.

# How to update correct wage records: Your wage information doesn't match EDD records

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Sometimes this can happen if:

1. The EDD has no record or only partial record of your wages.
2. You were misclassified by your employer as an independent contractor instead of an employee.
3. Wage information may have been inadvertently transposed when your employer reported your information to the EDD.

# How to update correct wage records: Your wage information doesn't match EDD records

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## 1. If you have UI Online Account

If you believe our record of your wages isn't reflected accurately in the notice you receive, follow the instructions on the notice to respond to the EDD. The best way is to [log in to your UI Online account](#) and use your EDD Customer Account Number to complete your registration. Or you may receive an e-mail message from the EDD with a subject line of "New Online Account Created" which means your registration was already automatically completed in the UI Online system. Either way, you can then select **Contact Us** to request we investigate your case. Provide EDD a brief summary of why you disagree with the notice and information about your wages.

The EDD will follow up with you and your employer for any details needed to make a determination, which may include your W-2, Form 1099, or a paycheck stub. It typically takes EDD a couple of weeks to collect the information, investigate, and notify you of your eligibility for benefits. Be sure to watch for the call from EDD and quickly return any messages, otherwise it may take longer to determine if you qualify for a UI claim.

[https://edd.ca.gov/about\\_edd/coronavirus-2019/unemployment-claims.htm](https://edd.ca.gov/about_edd/coronavirus-2019/unemployment-claims.htm)

# How to update correct wage records: Your wage information doesn't match EDD records

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2. Send the copy of award notice with correct information to EDD

If you believe the record of your wages isn't accurate, correct the wages on the award notice and send **copies** of your W-2, Form 1099, or a paycheck stub to the address on the front of the notice. EDD will follow up with you and your employer for any details needed to make a determination.

# How to send the correct wage records: Find Correct EDD Address

You will be able to find the EDD Address  
on the left top corner of  
Notice of Unemployment Insurance Award

EDD Call Center  
PO Box  
City, CA ZIP Code



Mail Date: 00/00/0000

SSN: 000-00-0000

Claimant's Name  
Claimant's Address  
City, CA ZIP Code

EDD Phone Numbers:

English 1-800-300-5616  
Spanish 1-800-326-8937  
Cantonese 1-800-547-3506  
Mandarin 1-866-303-0706  
Vietnamese 1-800-547-2058  
TTY (nonvoice) 1-800-815-9387  
website: [www.edd.ca.gov](http://www.edd.ca.gov)

**NOTICE OF UNEMPLOYMENT INSURANCE AWARD**

- |                            |            |                              |            |
|----------------------------|------------|------------------------------|------------|
| 1. Claim Beginning Date:   | 00/00/0000 | 2. Claim Ending Date:        | 00/00/0000 |
| 3. Maximum Benefit Amount: | \$0000     | 4. Weekly Benefit Amount:    | \$000      |
| 5. Total Wages:            | 00,000.00  | 6. Highest Quarter Earnings: | 0,000.00   |
7. This item does not apply to your claim. For more information, see item 7 on the reverse.
8. **You must look for full time work each week.** For more information, refer to the handbook, *A Guide to Benefits and Employment Services*, DE 1275A, available online at [www.edd.ca.gov/forms/](http://www.edd.ca.gov/forms/).
9. This item does not apply to your claim.
10. This Claim Award is calculated based on the (Standard or Alternate) Base Period.

11. Employee Name:	12. Employee Wages for the Quarter Ending:				13. Employer Name:
	Month/Year	Month/Year	Month/Year	Month/Year	
Claimant's Name	0,000	0,000	0,000	0,000	ABC CO
<b>14. TOTALS:</b>	<b>0,000</b>	<b>0,000</b>	<b>0,000</b>	<b>0,000</b>	

# How to send the correct wage records: Find Correct EDD Address

UI CENTER SACRAMENTO  
PO BOX 419091  
RANCHO CORDOVA CA 95741-9091

UI CENTER PACIFIC CENTER  
PO BOX 1041  
ATWOOD CA 92811-1041

**the EDD Address might be  
different for each customer.  
Please find the right EDD Address  
from your Notice Letter.**



Mail Date: 04/07/2020

SSN:

EDD Phone Numbers:  
English 1-800-300-5616  
Spanish 1-800-326-8937  
Cantonese 1-800-547-3506  
Mandarin 1-866-303-0706  
Vietnamese 1-800-547-2058  
TTY (nonvoice) 1-800-815-9387  
website: [www.edd.ca.gov](http://www.edd.ca.gov)

BELLFLOWER CA 90706-6480

LOS ANGELES CA 90010-1242

## NOTICE OF UNEMPLOYMENT INSURANCE AWARD

- |                            |            |                              |  |
|----------------------------|------------|------------------------------|--|
| 1. Claim Beginning Date:   | 03/22/2020 | 2. Claim Ending Date:        |  |
| 3. Maximum Benefit Amount: | \$0.00     | 4. Weekly Benefit Amount:    |  |
| 5. Total Wages:            | \$0.00     | 6. Highest Quarter Earnings: |  |
7. This item does not apply to your claim. For more information, see item 7 on the reverse.
8. **You must be able to work and available for work each week.** For more information, refer to *Benefits and Employment Services*, DE 1275A, available online at [www.edd.ca.gov/forms/](http://www.edd.ca.gov/forms/).
9. This item does not apply to your claim.
10. This Claim Award is calculated based on the Standard Base Period.

## NOTICE OF UNEMPLOYMENT INSURANCE AWARD

- |                            |             |                              |            |
|----------------------------|-------------|------------------------------|------------|
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| 3. Maximum Benefit Amount: | \$9,646.00  | 4. Weekly Benefit Amount:    | \$371      |
| 5. Total Wages:            | \$27,017.53 | 6. Highest Quarter Earnings: | \$9,641.68 |
7. This item does not apply to your claim. For more information, see item 7 on the reverse.
8. **You must look for full time work each week.** For more information, refer to the handbook, *A Guide to Benefits and Employment Services*, DE 1275A, available online at [www.edd.ca.gov/forms/](http://www.edd.ca.gov/forms/).
9. This item does not apply to your claim.
10. This Claim Award is calculated based on the Standard Base Period.

11. Employee Name:	12. Employee Wages for the Quarter Ending:			
	DEC 18	MAR 19	JUN 19	SEP 19
14. TOTALS:	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

11. Employee Name:	12. Employee Wages for the Quarter Ending:				13. Employer Name:
	DEC 18	MAR 19	JUN 19	SEP 19	
J.....	\$ 8,504.47	\$ 8,196.29	\$ 9,641.68	\$ 675.09	....., I
14. TOTALS:	\$ 8,504.47	\$ 8,196.29	\$ 9,641.68	\$ 675.09	

# How to send the correct wage records: Provide correct wage information

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Please provide following information to EDD:

- Copy of the Award Notice with accurate wage information
  - Correct the wages on #5, #12, and #13 on the award notice.
  - Please verify your full name, mailing address, and SSN on the Award Notice.
  - Please keep the original copy of the Award Notice for your record.
  
- Copies of your W-2, Form 1099, or a paycheck stub
  - Provide all the documents from 10/01/2018 to 03/31/2020 if you submitted the application on or before 03/31/2020
  - Provide all the documents from 01/01/2019 to 06/30/2020 if you submitted the application on or after 04/01/2020
  - Please DO NOT send the original copy of the documents.

# How to update correct wage records: If you're self-employed

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If you're self-employed, visit the [Pandemic Unemployment Assistance](#) page for more information on this new federally funded program being established. If you received a UI award notice that shows \$0 in wages, you may still qualify for benefits. EDD may need more information from you to process your claim.

You're self-employed or an independent contractor and have not paid contributions to the state Unemployment Insurance Trust Fund. As part of the federal [CARES Act](#), the new Pandemic Unemployment Assistance (PUA) program helps unemployed Californians who are usually not eligible for regular state unemployment benefits and are unemployed or not providing services due to reasons directly related to the COVID-19 pandemic, including business owners, the self-employed or those with limited recent work history. Visit the [Pandemic Unemployment Assistance](#) page for updates and information on eligibility and when to file.

**The EDD will begin accepting online applications for this program on Tuesday, April 28.** [Pandemic Unemployment Assistance](#) page will be updated with instructions for filing a claim for PUA benefits when details become available. If you choose to send your correct wage information, you may also send the letter beforehand.

[https://edd.ca.gov/about\\_edd/coronavirus-2019/pandemic-unemployment-assistance.htm](https://edd.ca.gov/about_edd/coronavirus-2019/pandemic-unemployment-assistance.htm)

# IF YOU NEED MORE INFORMATION, PLEASE VISIT EDD WEBSITE

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## **KYCC Contact Information:**

English/Spanish: Amanda Rodriguez  
(213) 365- 7400 ext. 5236  
amanda@kyccla.org

English/Korean: Hye Won Baek  
(213) 365- 7400 ext. 5121  
hbaek@kyccla.org

Learn more online at  
[www.edd.ca.gov/about\\_edd/coronavirus-2019.htm](http://www.edd.ca.gov/about_edd/coronavirus-2019.htm)

