MULTI-SERVICE

KOREATOWN YOUTH + COMMUNITY CENTER

Annual Report 2017
OUR MISSION

KYCC (Koreatown Youth and Community Center) was established in 1975 to support a growing population of at-risk youth in Los Angeles. Today, KYCC is the leading multiservice organization in Koreatown, supporting children and their families in the areas of education, mental health, housing and finances. KYCC is committed to making Koreatown a safe and beautiful place to live and work.

The mission of KYCC is to serve the evolving needs of the Korean American population in the greater Los Angeles area as well as the multiethnic Koreatown community. KYCC’s programs and services are directed toward recently immigrated, economically disadvantaged youth.
WE REACHED THE 100 MARK!

When we opened as the Korean Youth Center in 1975, there was only one full-time staff member. Today, we are thrilled to have reached this incredible milestone! We are proud of our team of 100 amazing, passionate and dedicated colleagues!
A MESSAGE FROM KYCC

Dear Friends of KYCC,

As a multiservice organization, KYCC has six major program areas at six direct service locations across Koreatown. We provide over 25 programs in mental health, education, community beautification, housing and economic development. That’s a mouthful. It’s difficult to succinctly depict what KYCC does for the community. Clients young and old come to us for a variety of reasons—some families need after-school tutoring, while other families might request legal services for a tax dispute, or a business owner might call us to remove graffiti from her storefront.

KYCC has grown tremendously over the decades. We started as an offshoot of the Asian American Drug Abuse Program in 1975, with one staff member and a few volunteers. Now we have 100 people on our staff—most of them bilingual in Spanish or Korean. Expansion has been exciting, but it has always been of utmost importance for us to focus on providing great quality services to our clients. We have so much to offer our clients. And despite being in different buildings, we all share the same mission and commitment to our community. No matter which location a client comes to, KYCC strives to provide access to the same comprehensive services.

This is our “Multitouch” approach. Multitouch refers to the multiple ways—through our programs and services—that we can assist our clients. Many of our clients have complicated challenges that can benefit from a consistent support network. This type of integrated, holistic support has been proven to be more effective with positive long-term outcomes.

Take Francisco and David, who first came to KYCC as volunteers for our Environmental Services cleanups and then for years to file their income taxes through our Volunteer Income Tax Assistance program. Last year, they shared that their new landlord viciously harassed them based on their sexual orientation. The verbal assaults turned physical, but David and Francisco were hard-pressed to find a new, affordable place to live. Because we had built trust with them over the years, they reached out to one of our Community Economic Development staff, who was able to connect them to an emergency fund that could help them find new housing. Now, David and Francisco are safely settled in a new apartment on the border of Koreatown and Westlake.

So while we are focused on providing quality programs and services, we are committed to this client-centric approach. It requires working together with our clients and colleagues, as a team, to coordinate the best of what we have to offer, with what is needed the most.

Sincerely,

Johng Ho Song
KYCC Executive Director

Jong C. Limb
KYCC Board President
FIGHTING POVERTY

BRINGING $14 MILLION BACK INTO THE HANDS OF OUR FAMILIES

Every year, KYCC’s Volunteer Income Tax Assistance (VITA) program holds a tax preparation service for thousands of low-income families living throughout Los Angeles. In 2017, VITA saw a record of 12,000 tax returns, bringing $14 million in refunds. The VITA program is made possible through the collective effort of a 250-volunteer team, contributing over 2,800 hours of service.
FAMILIES GATHER FOR FIRST “CULTURE OF RESPECT” CELEBRATION

Hundreds of families—over 600 parents and children—attended the first ever “Culture of Respect” Celebration on July 30. The celebration was the culminating event of KYCC’s Building Stronger Families (BSF) project, which addressed the issue of violence inside and outside the home. BSF participants pledged to uphold values of respect, positive raising of children, and equality for all.

KYCC HEADS API CHILD ABUSE PREVENTION PROGRAM

On February 2, KYCC launched a kickoff meeting for the Asian Pacific Islander Partnership for Families (API PFF) Collaborative. The collaborative was made to address the needs of pregnant women and families with children, ages five or younger who are at risk for child maltreatment. KYCC, as the lead agency in this child abuse prevention initiative, hopes to ensure that families with children live in environments that are physically and emotionally sound. We provide these services in Chinese, Korean, Khmer/Cambodian, Vietnamese and Tagalog.

THE S. MARK TAPER FOUNDATION PROVIDES $50,000 FOR KYCC’S MENLO FAMILY CENTER YOUTH

The S. Mark Taper Foundation awarded a generous $50,000 grant to the Menlo Family Center on December 2016. The grant is allocated towards the Elementary Tutorial Program, which provides academic support and parent engagement; the Gang Reduction and Youth Development program, which provides team building workshops and life skills training; and STOKED, a youth action sports program. The grant also funds events to facilitate family togetherness, such as Menlo Family Night.

KYCC MENLO FAMILY CENTER RECEIVES COMPUTERS FROM L.A. CITY COUNCIL

On May 4, Los Angeles City Councilmembers Herb Wesson’s and Gil Cedillo’s offices donated 25 desktop computers and four years of free internet service to KYCC’s Menlo Family Apartment tenants. Many Menlo families did not have access to a computer prior to this donation. The desktop computers provide unemployed parents an opportunity to apply for jobs, help children do research for assignments, and generally provide for families’ everyday technical needs.
KYCC RECEIVES $180,000 FROM CBB BANK FOR ENGLISH-LANGUAGE LEARNERS

In partnership with the CBB Bank Foundation, KYCC launched a free, year-round middle school education program for Koreatown’s English-Language Learners. CBB Bank granted $180,000 over three years to aid the program, providing afterschool options for students struggling to learn English. Along with English classes, the program includes enrichment activities, such as community involvement, financial literacy and college and career preparation.

KYCC PARTNERS WITH LAUSD TO BUILD AN OUTDOOR LEARNING ENVIRONMENT

The Wilshire Park Elementary School Native Habitat Garden was opened to students on May 23. The park was funded by a $110,000 grant from the California Natural Resources Agency. In a joint development effort with KYCC and the Los Angeles Unified School District, the asphalt playground at the school was converted into an outdoor learning environment through a campus beautification project.

KYCC RECEIVES $300,000 FOR TAX CREDIT OUTREACH

KYCC was the recipient of a $300,000 grant from the State of California to increase awareness of California and Federal Earned Income Tax Credits. KYCC led a wide-ranging coalition of stakeholders—including the City and County of Los Angeles, Citi Community Development, United Way of Greater Los Angeles, and 23 community-based organizations—to create, brand and launch the #FreeTaxPrepLA campaign.

KYCC PROVIDES STORYTELLING PLATFORM FOR METRO LA YOUTH

On June 14, KYCC hosted “Rise Up, Speak Out: A Youth Storytelling Night.” As the lead agency of the Coalition to Prevent Alcohol-Related Harms in LA-Metro (CoPALM), KYCC hosted the event as a platform for Metro LA youth to express themselves and share their experiences. Youth participants shared personal stories of love, friendship, family and hardship through storytelling, spoken word, music and visual art.
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SERVICES

- Clinical Services
- Community Economic Development
- Environmental Services
  - Housing
  - Kids Town
- Prevention Education
- Youth Services

Population of Koreatown: 124,281
Percentage of Koreatown residents who are foreign born: 68%
People per square mile: 42,611
Number of KYCC service locations in the Koreatown community: SIX
A WARM HANDOFF

KYCC’s mission is to transform the lives of families and the community that we serve. We have learned that individuals and families go through developmental phases and their needs are always evolving—when one challenge is solved, another might arise in a different area.

One of the many benefits of our multiservice agency is the ability to provide a warm handoff—when our clients encounter an additional challenge, our staff can refer them to an in-house program or service that can help with their new need. Most importantly, we can follow up and continue providing resources.

A big part of our success is the trust that our clients have in our services. When we can make a referral to another KYCC program, our clients are likely to stay with us, and we can continue our commitment to them.
Percentage of energy costs saved by planting shade trees in front of businesses and residences: 25%

Total number of youth, volunteers and community members who worked with Environmental Services to beautify neighborhoods: 1,000+
While he was in high school, Eric was involved with KYCC as a high school leadership program participant and a volunteer tax preparer. The summer before entering college—he’s a third-year student at CalPoly Pomona—Eric served as a Summer Youth Supervisor through the Environmental Services Summer Youth Program. Funded by a generous grant from Nissan North America and the Office of Community Beautification (OCB), Eric oversaw a team of his peers working twenty hours a week on city rejuvenation projects such as tree planting, graffiti cleanup and trash removal. As a volunteer with youth, Eric loved the opportunity to work with kids who looked up to him as a role model and enjoyed being able to set a precedent for their generation. In turn, he also credits the kids with teaching him to be more positive and lighthearted.

“All of these smaller branches of KYCC go off and make their own unique impacts on the Koreatown community. The help that the community receives is very personal and one-on-one.”

—Eric Lee
Environmental Services Summer Youth Supervisor
**SPONSOR SPOTLIGHT**

**KAWA**

*Korean American Women’s Association*

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<td><strong>Youth Services</strong></td>
<td><strong>Special Events</strong></td>
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### Hours of afterschool programming provided by Youth Services:
1,200

### K-12 youth community served:
500+

### Number of donated, hand-wrapped gifts presented to children from the community at our annual Holiday Carnival event:
1,800
Founded in 2004, The Korean American Women’s Association (KAWA), is an organization committed to serving Korean communities by developing leadership skills and empowering women. KAWA is comprised of 216 members—mainly first-generation Korean American women ranging in age from 55 to 70 years old and located in Orange County, San Fernando Valley and the Greater Los Angeles area. KAWA has been a longtime supporter of KYCC by co-sponsoring our Annual Benefit Concert and hosting a booth at our Holiday Carnival, where they hand out school supplies and snacks to low-income families. Now, thanks to The Eisner Foundation, the women of KAWA lead workshops teaching elementary-aged kids creative skills and practical knowledge such as cooking, soapmaking, folk painting and Western art history—adaptations of classes the organization previously offered only for adults.

“In our programs with KAWA volunteers, the energy flows both ways—we receive it from the teachers and the teachers receive it from our kids.”

—Heather Jun
Wilton Youth Services Supervisor
STAFF SPOTLIGHT

ANDY
Community Economic Development’s Small Business Program

Average number of people per household in Koreatown:
2.7
Median household income:
$30,558
Number of free tax returns provided by Community Economic Development:
12,000
Money brought back to Koreatown:
$14 MILLION

SERVICES
• Community Economic Development
• Environmental Services
• Prevention Education
As part of **KYCC**’s Community Economic Development’s Small Business Program, Andy hits the streets of Koreatown three times a week, reaching out to 10 businesses a day. He knocks on doors and walks into restaurants, meeting the mom-and-pop owners that are the heart of K-Town’s business community. Andy also collaborates with two other **KYCC** programs—Environmental Services and Prevention Education—to maximize the multisevice agency’s impact. With Prevention Education, a substance abuse prevention program, Andy outreaches with our community organizers when they meet with liquor store owners and small markets. He also joins our Environmental Services team, to promote the benefits of planting shade trees in commercial districts.

“By focusing on the client—in this case, many of whom are immigrant entrepreneurs—and by sharing information on all that we offer, Andy has greatly expanded KYCC’s ability to educate and provide quality services to those in need.”

—Rick Kim  
**KYCC** Assistant Director, Community Economic Development
TENANT SPOTLIGHT

NATALYA
Menlo Family Apartments

SERVICES

• Community Economic Development
  • Housing
  • Youth Services

Homeless children in Los Angeles: 63,000
Increase in homelessness in Los Angeles in 2017: 23%

Total number of affordable housing units provided by all eight of KYCC’s low-income apartment buildings: 209
As an active member of KYCC’s Menlo Family Apartments community, Natalya is a promotora with the Universal Dream Team, one of the eight Neighborhood Leadership Groups (NLG), under the Best Start Metro L.A. Partnership, and led by our partner agency Para Los Niños. Natalya participated in our Community Economic Development services, through our utility bill assistance program and the Pass It Along Fund, which helps people with critical needs—within 72 hours of their request. Natalya’s daughter also attends KYCC’s Menlo Afterschool Program.

“I was 19 and pregnant and dealing with my mother’s passing. When I first moved into Menlo, I was encouraged to be a part of KYCC’s opportunities for my children and I decided to be more open and see what this adventure would bring. I would say that KYCC has brought me out as a person. KYCC has been there as a family and they let you know they have your back if you need help. They never make you feel less than.”

—Natalya
Menlo Family Apartments Resident
Community health and wellness events last year:

**FIFTEEN**

Number of community members who engaged with Prevention Education:

**1,000**

Training Hours for Community Leadership:

**OVER 200**

**SERVICES**

- Community Economic Development
- Environmental Services
- Prevention Education

**PARTNER SPOTLIGHT**

Accion Westlake
On the board of Clínica Romero for the past five years, Adaly is a community leader, organizer, educator and promotora. She works at Accion Westlake, a grassroots effort by and for residents in the Westlake District of Los Angeles, home to many immigrants from Mexico and Central America. She is currently focused on tenants rights and affordable housing as her neighborhood faces gentrification. For over 15 years, she has worked extensively with KYCC through training mothers in her community to be neighborhood leaders with Prevention Education, taking part in Lending Circles and financial planning with our Community Economic Development, and planting trees, sweeping streets and cleaning the trash and blight from her community with our Environmental Services.

“I work to keep the community in better condition. It’s hard. Right now, I’m focused on educating. Education is free—we can empower people with information. Setting an example is better than a thousand words.”

—Adaly
KYCC Community Partner, Accion Westlake
FRANCISCO
Community Economic Development Client

SERVICES
- Community Economic Development
  - Environmental Services

Number One Target of Hate Crimes in Los Angeles: LGBTQ COMMUNITY

Percentage of reported hate crimes that were LGBTQ-related: 25%
Rate of violence for homophobic hate crimes: 81%
Francisco turned to **KYCC** when he and his partner were facing hateful and homophobic threats from his Koreatown landlord. He was a longtime client in our Community Economic Services programs, from filing his taxes year after year with our free tax program and consulting with our attorney over a tax dispute. A behavioral health educator at our community partner El Centro del Pueblo, Francisco also participated in our community cleanups with our Environmental Services. **KYCC** was able to connect Francisco to a tenants rights organization and provided emergency funds within 72 hours that enabled Francisco and his partner to leave their apartment with its abusive landlord, and find a safe space to live.

“Believe me—when you look at someone with so much hate in their face, it’s a look you’ll never forget. This situation is going to affect me for the rest of my life. I want to say ‘Thank You’ to KYCC. [The emergency funds] happened so fast. We were able to move within 30 days.”

— Francisco  
**KYCC Community Economic Development Client**
KYCC
Established 2005
1140 Crenshaw Boulevard, Los Angeles, CA 90019
(213) 297-0038

KYCC’s Kids Town Preschool provides early childhood education for 72 children from the ages of 2.5 to 5 years. Our progressive philosophy emphasizes creative exploration in a developmentally appropriate environment, where children can learn, grow and develop at their own pace. Activities are designed to promote high self-esteem, independent learning and lifelong feelings of competence. The center is open Monday through Friday from 7:00 a.m. to 6:30 p.m., year-round to meet the needs of working families.

ENVIRONMENTAL SERVICES
Established 1989
1319 West Pico Boulevard, Los Angeles, CA 90015
(213) 743-8750

The vision of Environmental Services is to engage communities in creating safe, healthy and beautiful neighborhoods. KYCC works with residents and groups to plant, distribute, care for and learn about our community trees. We seek out neighborhoods with few trees and many hands. KYCC beautifies Koreatown and surrounding neighborhoods by leading community cleanups and service projects, and increasing safety by removing graffiti free of charge, seven days a week. Through neighborhood beautification and environmental education, KYCC is helping to make Los Angeles a cleaner, greener and more livable city.

CLINICAL SERVICES
Established 1979
3727 West 6th Street, Suite 411, Los Angeles, CA 90020
(213) 365-7400

Clinical Services offers culturally and linguistically appropriate mental health services for low-income children, youth, and their families. Individual and family therapy, case management, and medication support services are provided in outpatient, school-based, and in-home settings.

YOUTH SERVICES
Established 1975
680 South Wilton Place, Los Angeles, CA 90005
1230 South Menlo Avenue, Suite 100, Los Angeles, CA 90006
(213) 365-7400

Our academic support programs supplement school education and foster independent learning through out-of-school-time services for low-income children. Youth development and case management programs provide family support, life skills, leadership experience and enrichment for youth to become active community members. Our programs include the K-12 academic, STOKED action sports mentoring, and GRYD Case Management programs; our Summer Day Camp; and high school volunteer/leadership programs.

PREVENTION EDUCATION
Established 2013
Address: 680 South Wilton Place, Los Angeles, CA 90005
(213) 365-7400

Prevention Education is funded by the Los Angeles County Department of Public Health, under the Substance Abuse Prevention and Control division. Our goal is to reduce underage drinking in the Koreatown, Pico-Union and Westlake areas and to encourage local community members to advocate for a safe and healthy community. We aim to address the issues of retail access and availability of alcohol as well as transform the social norms that contribute to underage drinking and marijuana use.

COMMUNITY ECONOMIC DEVELOPMENT
Established 1992
3727 West 6th Street, Suite 300, Los Angeles, CA 90020
(213) 365-7400

Community Economic Development services and programs focus on building community wealth through helping families achieve financial stability. We offer financial coaching and case management services to provide free one-on-one financial guidance, motivation and advice to help families increase financial capability. KYCC owns 209 low-income housing units at 8 locations, providing affordable housing for the residents of Koreatown. Through our Volunteer Income Tax Assistance program, KYCC helped over 12,000 households file free federal and state income taxes and ensured that those eligible for Earned Income and Child Tax Credits received $14 million in tax refunds in 2017. Our Small Business Development program provides free technical assistance to small businesses and entrepreneurs to provide economic opportunities in our community. KYCC also offers utility assistance programs to help non-English speakers resolve their billing issues.
FINANCIAL ACTIVITIES

2016-2017

REVENUE

GOVERNMENT CONTRACTS  $5,063,673
PROGRAM FEES  $1,191,024
FOUNDATION GRANTS  $757,262
INDIVIDUAL AND BUSINESS  $537,189
OTHER INCOME *1%  $97,352

SUBTOTAL  $7,646,500
IN-KIND SUPPORT  $207,094

TOTAL REVENUE  $7,853,594

EXPENSES

PROGRAMS AND SERVICES

ENVIRONMENTAL  $1,685,511
PREVENTION EDUCATION  $1,570,067
ECONOMIC DEVELOPMENT  $1,253,164
CLINICAL SERVICES  $1,231,565
KIDS TOWN  $827,794
YOUTH SERVICES  $473,690
FUNDRAISING  $401,083
ADMINISTRATIVE *2%  $161,450

TOTAL EXPENSES  $7,604,324
OUR SUPPORTERS

GOVERNMENT PARTNERS
California Department of Community Service and Development
California Department of Developmental Services
California Department of Education
California Department of Forestry and Fire Protection
California Natural Resources Agency
City of Los Angeles Bureau of Sanitation
City of Los Angeles Housing and Community Investment Department
City of Los Angeles Mayor’s Office
City of Los Angeles Office of Community Beautification
Los Angeles County Department of Children and Family Services
Los Angeles County Department of Mental Health
Los Angeles County Department of Public Health, Substance Abuse Prevention and Control
Los Angeles Department of Water and Power
Office of Los Angeles City Council President Herb Wesson
Office of Los Angeles City Councilmember David Ryu
Office of Los Angeles City Councilmember Gil Cedillo
Office of Los Angeles County Supervisor Mark Ridley-Thomas
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Wilshire Center Business Improvement District

100,000 AND ABOVE
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The Eisner Foundation

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Bank of Hope
Comerica Bank
CTBC Bank
MUFG Union Bank Foundation
Nissan North America, Inc.
The Green Foundation
Wells Fargo Foundation

10,000 AND ABOVE
Airbnb
Asian Pacific Community Fund/Walmart
Cathay Bank Foundation
Dura Coat Products
Hanmi Bank

5,000 AND ABOVE
BBCN Bank
Cantor Fitzgerald Relief Fund
CBB Bank
City National Bank
Downtown Lion’s Club
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CBB Bank
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Cloud B
Costco
David Kim
Dong Dae Moon Dakhanmari
Dr. Mercedes
Duke and Steve Park
Dunn-Edwards Paints
ES Advertising
Five Crowns
Fleming’s Steakhouse
Gwang Yang BBQ
Hair Day Beauty Salon
Halper Fine Art
Hand2Mind & Educational Insights
Hanmi Bank
Heather Tam
Insurlink Financial and Insurance Services
James Kim
Jamison Services
Jane Kwoun
Jennifer Kuk
Johng Ho Song
Karsh Family Social Service Center
Kenny Han
Kenny Hong and Min Jung
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Los Angeles Police Department
Olympic Division
Lucky Strike
Mattel
McDonalds
Office of Supervisor Mark Ridley-Thomas
Open Bank
Pacific City Bank
Prism
Purist Group
Rodnunsky & Associates
S. Mark Taper Foundation
SM Global and HJ Gloves
SoapSox
Starbucks
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Strawberry Farms Golf Club
Tam Family
Tech on Demand
TEN Advertising
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Vizio
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Asian Pacific Islander
Small Business Program

Azusa Pacific University Center for Global Learning and Engagement
Bresee Foundation
California State University Long Beach
Department of Human Development
California State University Los Angeles
School of Social Work
Cambodian Association of America
Central City Community Health Center
Children's Bureau
Children's Institute, Inc.
Chinatown Service Center
City Plants
El Centro Del Pueblo
El Nido Family Center
Esperanza Community Housing
FCI Management
Frank D. Lanterman Regional Center
Harmony Project
Industrial District Green
Jewish Vocational Services of Los Angeles
Karsh Family Social Service Center
Korean American Family Services
Korean American Women's Association
LA-Más
Leo Politi Elementary School
Little Tokyo Service Center
Los Angeles Conservation Corps
Los Angeles Police Department, Olympic Division
Los Angeles Public Library - Pio Pico Branch
Los Angeles Regional Food Bank
Magnolia Community Initiative
Pacific Clinics
Para Los Niños
Pathways L.A.
Peace Over Violence
Pico Union Neighborhood Council
Rampart Village Neighborhood Council
 Redeemer Community Partnership
Self Help for the Elderly
Special Services for Groups
University of California Los Angeles
Labor Center
Wilshire Center
Business Improvement District

**WORKPLACE GIVING**
Adam D. Hamblin/ CFC Overseas
Ashley Lee/ Nordstrom
Christine Lee/ Kaiser Permanente
Eun Yi/ UPS
Eva Cristina Lopez/ Nordstrom
Jason Lee/ Valero Wilmington Refinery
Jennifer Campbell/ Nordstrom
John Lee/ Enterprise Rent-A-Car
Karen Yi/ Nordstrom
Kyoung H Kim/ Kaiser Permanente
Nancy Vasquez/ UPS
P.K. Stephens/ Kaiser Permanente
Richard Jung/ PCL Construction
Romeo M. Delrosario/ Gulfstream Aerospace Corp.
Stefan Han/ UPS
Tae Lee/ UPS

**WORKSITE WELLNESS L.A.**
WHAT WE OFFER

For over 40 years, KYCC has provided hundreds of programs and services to improve the quality of life for Koreatown residents. As a multiservice agency, we have helped over a quarter of a million children, families and residents through educational, economic, mental health and environmental programs. Here are just some of our current program offerings. Please visit www.kyccla.org to find out more!